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Conceptualizing a Responsibility based Approach for  
Elaborating and Verifying RBAC Policies Conforming  
with CobiT Framework Requirements

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# Motivation

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- ▶ **The concept of role**
  - ▶ Business role
  - ▶ Application role
- ▶ **Governance requirements**



# Motivation

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- ▶ Our approach
- ▶ The method that we target is a 2 steps approach



# Outlines

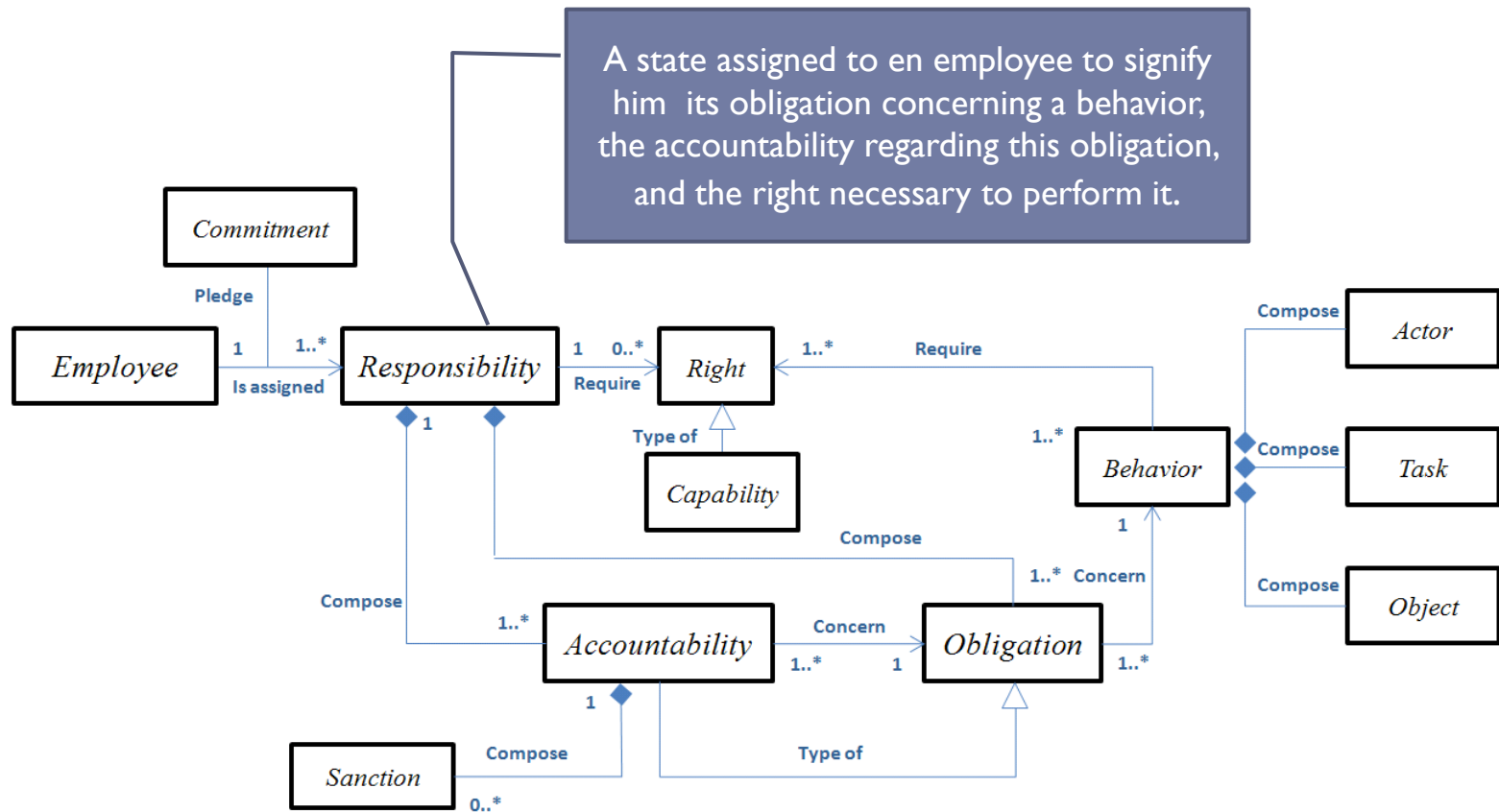
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- ▶ Presentation of the Responsibility meta-model
- ▶ Mapping with CobiT
- ▶ Mapping with RBAC
- ▶ Example of assignment process
- ▶ Conclusions and future works

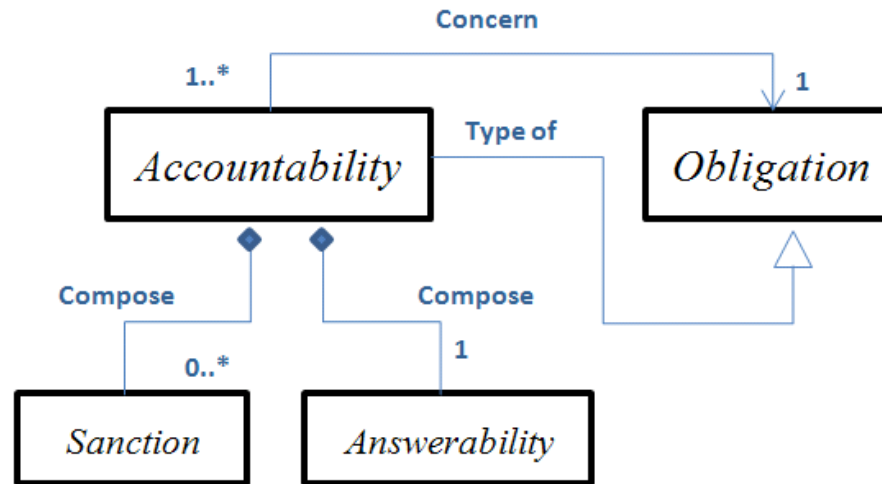


# Presentation of the Responsibility meta-model

## ► Elaboration of the meta-model



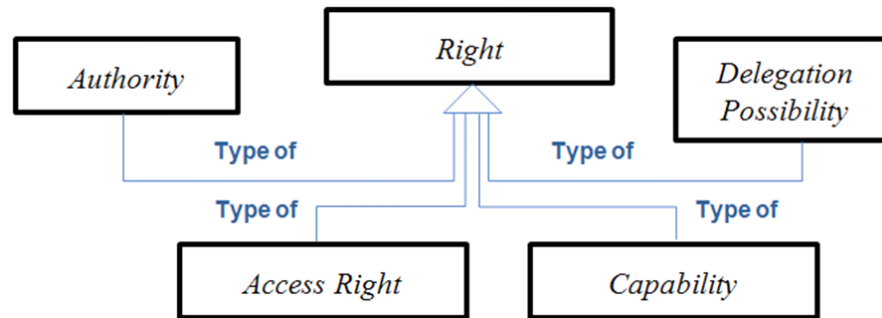
# Concept of obligation/accountability



<b><i>Answerability</i></b>	<i>a state assigned to an employee which could justify the performance of a behavior to someone else</i>
<b><i>Sanction</i></b>	<i>a task or an object gained by the employee resulting of the performance of an accountability</i>
<b><i>Accountability</i></b>	<i>a type of obligation to justify the performance of a behavior to someone else under threat of sanction</i>
<b><i>Obligation</i></b>	<i>a type of behavior that links a responsibility with a behavior that must be performed</i>

# Concept of right

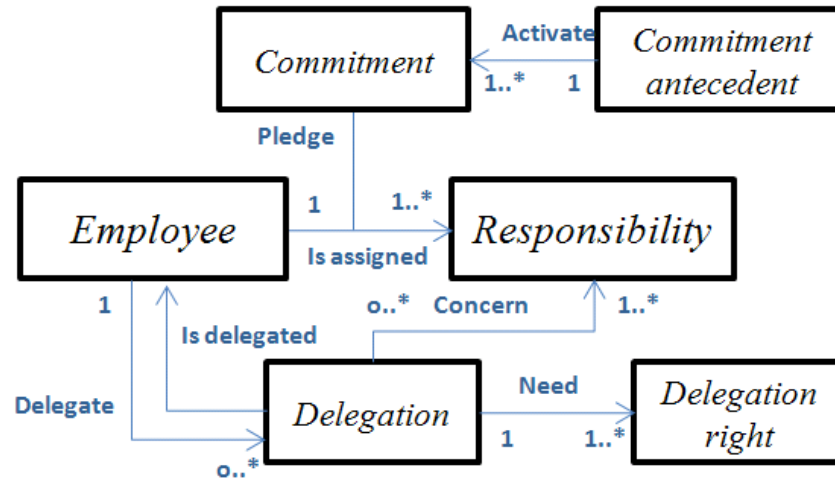
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<b><i>Right</i></b>	<i>a facility required to perform a behavior</i>
<b><i>Delegation Possibility</i></b>	<i>the right to delegate all or some part of the responsibility to another employee</i>
<b><i>Authority</i></b>	<i>the power or right to give orders or make decisions (from CIMOSA)</i>
<b><i>Access Right</i></b>	<i>the right to access an object</i>
<b><i>Capability</i></b>	<i>employee qualities, skills or resources</i>



# Assignment/delegation process



<b><i>Commitment</i></b>	<i>a state of being of an employee who pledges a personal engagement to perform a behavior</i>
<b><i>Commitment Antecedant</i></b>	<i>a state or behavior that brings about commitment</i>
<b><i>Commitment Outcomes</i></b>	<i>a state or behavior that results in employee commitment</i>





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# Building the responsibilities

- ▶ Responsibility in CobiT are represented using a RACI chart

- ▶ A16: Manage Change

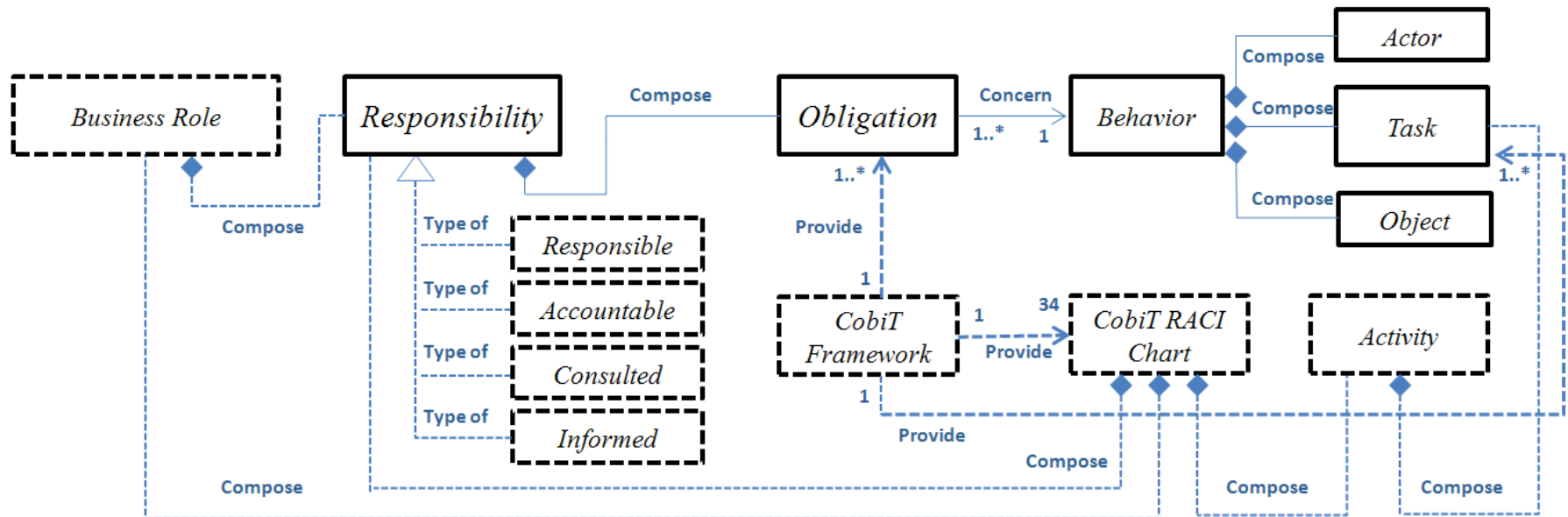
Activities	Functions										
	CEO	CFO	Business Executive	CIO	Business Process Owner	Head Operations	Chief Architect	Head Development	Head IT Administration	PMO	Compliance, Audit, Risk and Security
Develop and implement a process to consistently record, assess and prioritise change requests.				A	I	R	C	R	C	C	C
Assess impact and prioritise changes based on business needs.				I	R	A/R	C	R	C	R	C
Assure that any emergency and critical change follows the approved process.				I	I	A/R	I	R			C
Authorise changes.				I	C	A/R		R			
Manage and disseminate relevant information regarding changes.				A	I	R	C	R	I	R	C

- ▶ Assess impact and prioritise changes based on business needs
- ▶ Same rights and obligations to all employees ?
- ▶ Need more precisions



# Collect of tasks

## ► Responsibilities from CobiT



## ► Instantiation with CobiT informations :

- 4 responsibilities, business role (from RACI) and tasks (partially)

# Responsibilities to tasks association

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## ▶ From CobiT:

### Tasks

Assessing change (based on business needs)

Priorising changes (based on business needs)

Assess the impact of change to the IT infrastructure, application and technical solutions

Scheduling change

## ▶ From ITIL:

Be available for consultation should an urgent Change required

Attend all relevant CAB (Change Advisory Board)

Consider all changes on the agenda and give an opinion on which changes should be authorized

## ▶ From the company:

Inform about the Business needs

Perform a monthly review

Introduce changes scheduled in a database

Prepare CAB report

Accountability concerning “Priorising changes” : Justify the prioritising

The CAB is informed about the changes

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# Responsibilities to tasks association

## ▶ From CobiT:

Tasks	Resp.
(Business needs)	R
is the employee who gets the action done	R
the IT infrastructure, application and technical solutions	R
Scheduling change	R

## ▶ From ITIL:

is the employee, who provides direction and authorizes an action	C
and give an opinion on	A
which changes should be authorized	A

## ▶ From the company:

Inform about the Business needs	C
Perform a monthly review	A
Introduce changes scheduled in a database	R
Prepare CAB report	A
Accountability concerning "Priorising changes" : Justify the priorising	A
The CAB is informed about the changes	I

# Rights to tasks association

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## ► From CobiT:

<b>Tasks</b>	<b>Rights</b>
Assessing change (based on business needs)	<i>List of required changes (CobiT), information related to the business needs</i>
Priorising changes (based on business needs)	<i>List of accepted changes, information related to the business needs</i>
Assess the impact of change to the IT infrastructure, application and technical solutions	<i>List of required changes (CobiT), documentation related to the IT infrastructure, List of applications and technical solutions</i>
Scheduling change	<i>List of required changes (CobiT), List of accepted changes, list of priorising changes</i>

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# Rights to tasks association

## ► From CobiT:

Tasks	From ITIL:	
Assessing change business needs)	Be available for consultation should an urgent Change required	<i>List of urgent required changes</i>
	Attend all relevant CAB (Change Advisory Board)	<i>No right</i>
Priorising changes business needs)	Consider all changes on the agenda and give an opinion on which changes should be authorized	<i>List of required changes (CobiT)</i>
	<b>From the company:</b>	
Assess the impact IT infrastructure, and technical solutions)	Inform about the Business needs	<i>Management report</i>
	Perform a monthly review	<i>List of required changes (CobiT), List of accepted changes</i>
	Introduce changes scheduled in a database	<i>List of accepted changes</i>
Scheduling change)	Prepare CAB report	<i>List of required changes (CobiT), List of accepted changes</i>
	Accountability concerning “Priorising changes” : Justify the prioritising	<i>List of changes schedules and justifications</i>
	The CAB is informed about the changes	<i>List of required changes (CobiT), List of accepted changes, list of prioritising changes</i>

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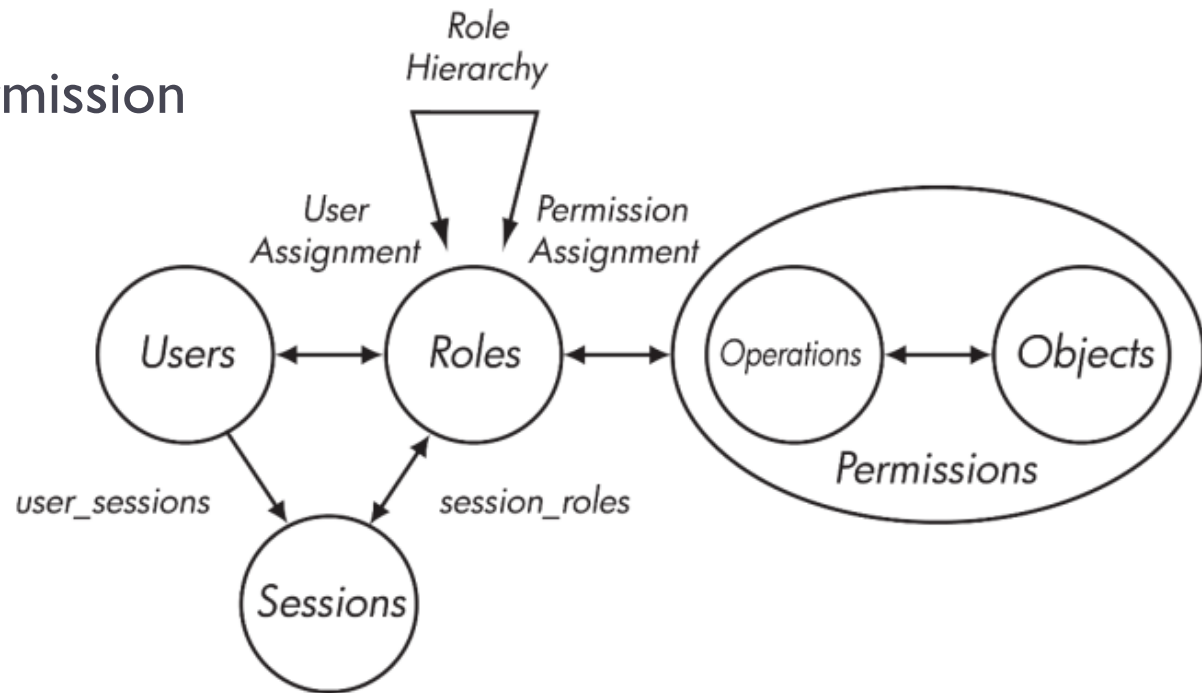




# RBAC :

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- ▶ Role Based Access Control
- ▶ To simplify the management of granting permissions to users
- ▶ 3 main elements :
  - ▶ User, Role and Permission
- ▶ 2 main functions :
  - ▶ User-role assignment (URA)
  - ▶ Permission-role assignment (PRA)



# Mapping responsibility to RBAC role

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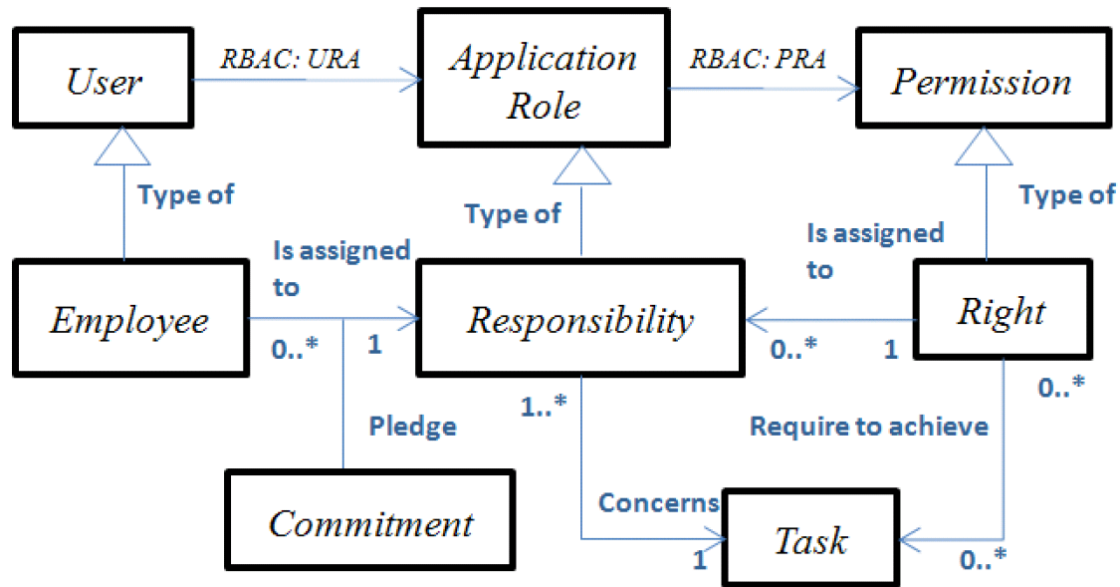
- ▶ Business role from Cobit = RBAC concept of role ?
- ▶ No, because :

Cobit Role (or Business role): an employee assigned to that role is not obligatory assigned responsible for all the tasks of the activities.

→ If Business role = application role, some employees receives too much permissions.

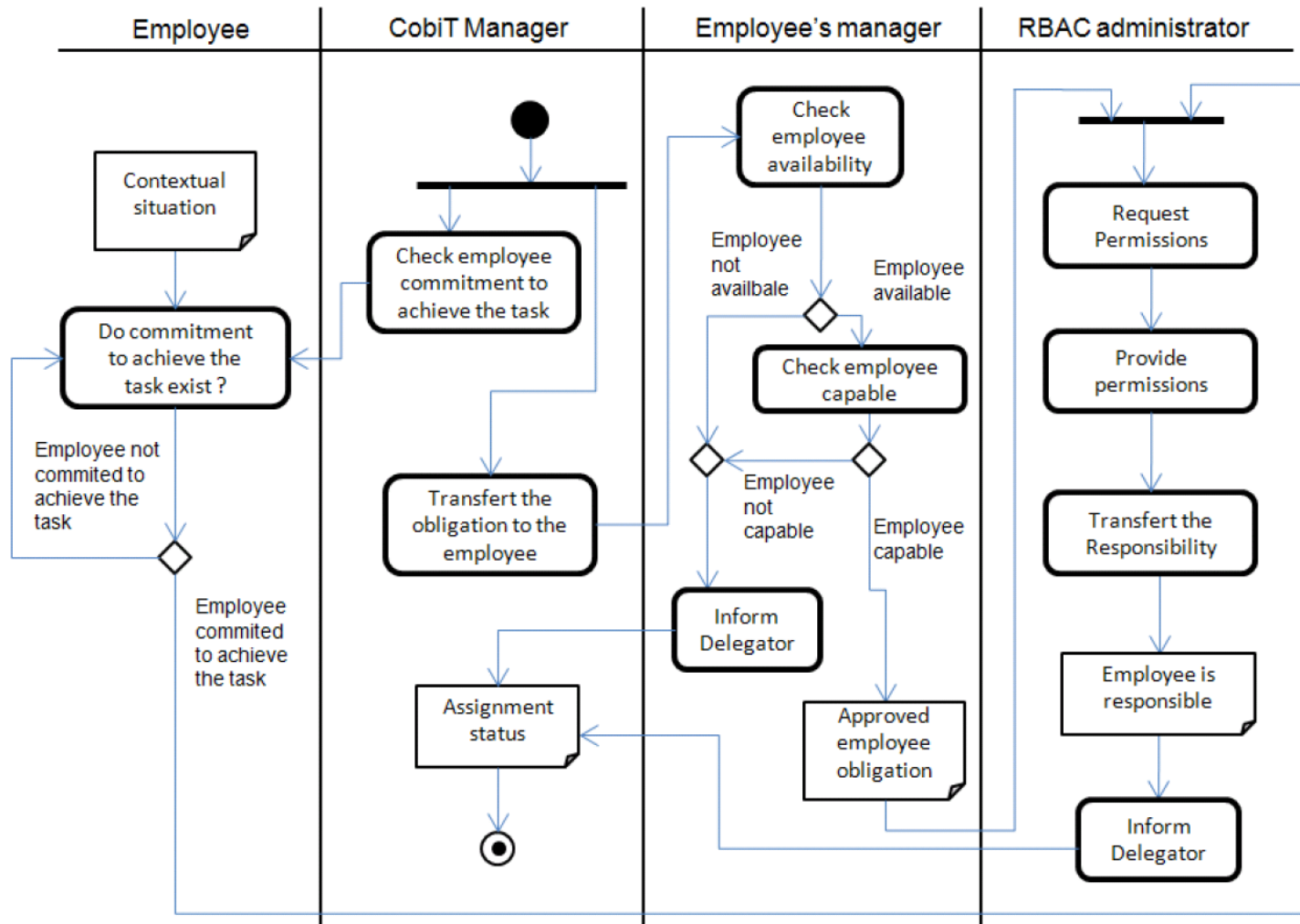


# Mapping responsibility to RBAC role



→ Employee is consulted during assignment process

# Mapping responsibility to RBAC role



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# Example of assignment process

- ▶ Task : *Prioritizing changes*
- ▶ That task corresponds to one responsibility of being responsible of activity *Assess impact and prioritizing changes*

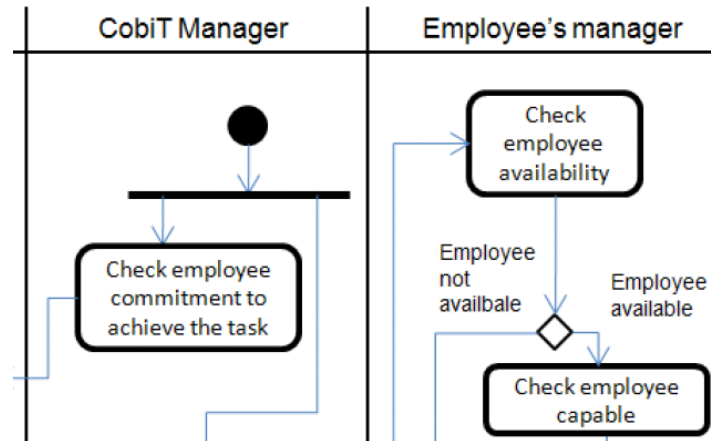
Tasks	Resp.
Assessing change (based on business needs)	R
Priorising changes (based on business needs)	R

- ▶ Following RACI chart : that activity is assigned to the business roles : *BPO, PMO, Head operation, Head development*

Activities	Functions										
	CEO	CFD	Business Executive	CIO	Business Process Owner	Head Operations	Chief Architect	Head Development	Head IT Administration	PMO	Compliance, Audit, Risk and Security
Develop and implement a process to consistently record, assess and prioritise change requests.				A	↑	↑	C	↑	C	↑	C
Assess impact and prioritise changes based on business needs.				I	R	A/R	C	R	C	R	C

# Example of assignment process

- ▶ Suppose Bob one BPO identified by the CobiT manager



- ▶ RBAC administrator may assigned for that task:

Tasks	Rights
Assessing change (based on business needs)	<i>List of required changes (CobiT), information related to the business needs</i>
Priorising changes (based on business needs)	<i>List of accepted changes, information related to the business needs</i>

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# Conclusions and future works

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- ▶ Business needs for a better alignment of the employees' responsibility from the management frameworks down to the technical rules
- ▶ Our approach is to use the responsibility as a pivote between high layer requirements down to techical rules.
  - ▶ Step 1: Responsibility building :
    - ▶ Business Role, Activities, Tasks, and Rights → Responsibilities
  - ▶ Step 2 : Responsibility assignment :
    - ▶ Responsibilities, Employees, Commitment
      - Application roles assigned to users



# Conclusions and future works

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- ▶ The meta-model of responsibility is considered more or less stable
- ▶ The method is theoretical and is exploited based on the Cobit framework
  - ▶ Apply it on other frameworks
  - ▶ Generalized the approach
  - ▶ Case study



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Thank you ! Questions ?

